

Self-Checkout



Giving customers the option of independent self-checkout creates opportunities for faster, easier transactions, reduces the impact of high traffic times and allows store associates to focus on quality customer interactions. With today's interactive kiosks and touchscreen displays from Elo, creating beautiful, functional self-checkout stations is simple.

Strategy. Direct Source helps retailers and foodservice organizations define the optimal self-checkout stations and peripherals to support your customer needs. We evaluate existing and new store technology, systems and software to create a custom, yet affordable, approach.

Hardware and Procurement. With more than 25 years of relationships with leading hardware manufacturers, we help you choose and procure exactly the right products including fixed or mobile stations, payment-enabled touchscreen displays, barcode scanners, interactive kiosks, POS and payment systems, receipt printers and more.

Integration. Direct Source offers full integration planning and execution services across the U.S., Canada and Mexico. We accommodate fast-turn self-checkout projects without requiring system downtime so you can keep stores running while upgrading to create more efficient and accommodating store environments. We support P2PE across devices, applications and processes (including onsite key injection) ensuring the highest levels of transaction security on any device.

Installation. No matter how many locations, our field services teams deploy systems in the timeframe you require, at a price you want. Our formal management, oversight and reporting structure ensures that projects are completed exactly how you expect. Our technicians manage each service with precise instruction, professional documentation and technical support, designed with your goals in mind.

Capabilities

- Experienced Project Management
- ESO-certified Facility
- Staging
- Device Configuration and Personalization
- Software and Image Load
- System Testing
- Kitting and Packaging
- Advanced Exchange
- Depot Services
- Refurbish and Disposal

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Serving the U.S., Canada and Mexico

Tier One Retailer Adds Self-Checkout for Fast and Easy Tool Rental

When a large home improvement chain upgraded its tool rental centers, the company wanted to create a one-stop shop for professional and DIY customers looking to rent high quality equipment.

To enable easy and convenient check-in and check-out of tools, the team deployed self-service kiosks. These, along with an online reservation option and digital documents that can be signed and viewed from a mobile device, created a fast and seamless customer experience, getting customers the right tools so they could get back to their home improvement projects.

Direct Source procured, integrated and installed all technology including 22" Elo touchscreen monitors and enclosures, Verifone 925 payment terminals, Epson T88 printers and Datalogic scanners.

Hardware Procurement Integration | Installation

